

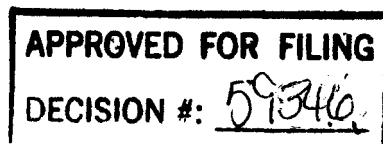
ORIGINAL

SCHEDULE OF RATES AND CHARGES  
TOGETHER WITH RULES AND REGULATIONS  
APPLICABLE TO TELEPHONE SERVICE  
PROVIDED IN THE TERRITORY SERVED BY THE  
ACCIPITER COMMUNICATIONS, INC.  
WITHIN THE STATE OF ARIZONA AS FOLLOWS:

ISSUED:

EFFECTIVE: 10/11/95

BY: ACCIPITER COMMUNICATIONS, INC.



# ORIGINAL

ACCIPITER COMMUNICATIONS, INC.  
GENERAL EXCHANGE TARIFF  
ARIZONA

ORIGINAL SHEET 2

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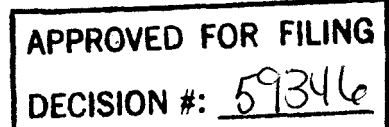
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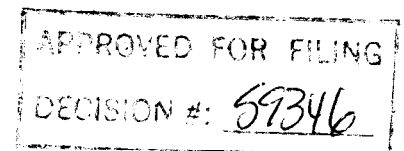
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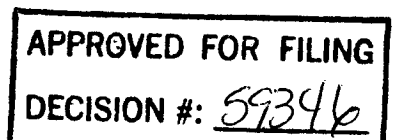
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ORIGINAL SHEET 8

Access Line

The circuit which travels from the Central Office to the subscriber's premise terminating at the protector which provides direct access to the local exchange and the toll switching networks.

Channel

The electrical path provided by the Telephone Company between two or more locations.

Circuit

A Channel used for the transmission of electrical energy in the furnishing of telephone service.

Connecting Company

A corporation, association, partnership, or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the Tariffs applicable.

Customer-Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

Direct Dialing

The capability for a subscriber to dial anywhere in the United States with a series of numbers without operator assistance.

Exchange Area

The territory served by an Exchange.

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ORIGINAL SHEET 9

Extension and PBX Station Mileage

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station of PBX switchboard.

Extension Station

An additional station connected on the same circuit as the main station and having the same telephone number as the main station.

Extra Listing

Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Foreign Exchange Directory Listing

An alphabetical and directory listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

Individual Line

An exchange line designed for the connection of only one access line.

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection Charges and other applicable charges for service or equipment.

Key System

An arrangement or key-equipped instruments capable of providing intercommunication and multi-trunk communication with the general exchange and interexchange network.

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

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ORIGINAL SHEET 10

## Local Exchange Service

Telephone service furnished between subscriber's stations located within the same local service area.

## Local Message

A communication between subscribers' stations within the same Exchange Area.

## Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

## Main Station

A suitable telephone instrument or station which is connected to a network access line through a Central Office and has a unique telephone number.

## Party Line

A central office line designed for the connection of more than one network access line.

## Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or thoroughfare.

## Primary Station

Synonymous with Main Station.

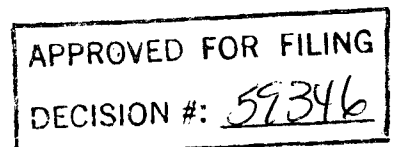
## Private Branch Exchange (PBX)

An arrangement of equipment used by a subscriber and connected directly to a central office by means of trunk access lines, from which connection is made to stations at various locations or customer premises, thereby providing telecommunications between these stations and also communication with the general exchange system.

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Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with either central office or PBX switching apparatus.

Public Telenhone

An exchange station, either attended or equipped with a coin-collecting device which is installed for the convenience of the public at a location chosen or accepted by the Company.

Semi-Public Telenhone

A Semi-Public Telephone is an exchange station equipped with a coin-collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

Subscriber

A person or agency subscribing for telephone service. As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

Tariff

The document filed by the Company with the Public Utilities Commission which lists the communication services offered by the Company and the associated rates and charges.

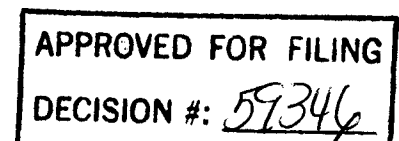
Telenhone Station

A suitable telephone instrument, consisting of a transmitter, receiver, and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

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Tie Trunk

A circuit connecting two PBX systems for the purpose of intercommunicating between the stations connected with such PBX switching apparatus. The circuit is not intended to provide for general exchange service through either of the PBX systems with which it connects.

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Telephone service rendered by the Company between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

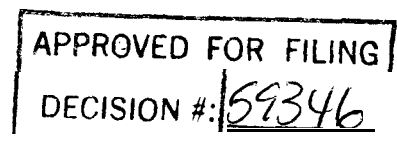
Trunk

A telephone communication channel between (a) two ranks of switching equipment in the same central office, (b) between central office units in the same switching center, or (c) between two switching centers.

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## GENERAL RULES AND REGULATIONS

### 1.0 APPLICATION

- 1.1 The rules and regulations specified herein apply to the intrastate services and facilities of Accipiter Communications, Inc., hereinafter referred to as the Company. Failure on the part of the subscriber to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.
- 1.2 In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specified tariffs, the rate, rule, regulations or provision contained in the specific tariffs shall prevail.
- 1.3 These tariffs cancel and supersede all other tariffs of the Company issued and effective prior to the effective date of these tariffs.

### 2.0 EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

### 3.0 OBLIGATION OF COMPANY

#### 3.1 Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

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3.2 Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to subscriber negligence if the interruption continues for more than twenty four hours from the time it is reported to or detected by the Company. The allowance will be the prorated portion of the monthly rate for the service made inoperative.

3.3 Directory Errors and Omission

The Company endeavors to correctly list customers, their telephone numbers and other information in the local telephone directory. The Company will waive the tariff rate for special directory services in cases in which the company is responsible for directory listing errors.

3.4 Transmitting Messages

The Company does not transmit messages. If, because of transmission difficulties, the operator repeats messages between subscribers, the operator is deemed acting as an agent of the subscriber.

3.5 Use of Connecting Company Lines

Lines of other connecting companies may be used to reach points outside the Company area when suitable arrangements can be made.

3.6 Defacement of Premises

The Company will repair or replace any defacement or damage of property due to installation, existence, or removal of Company property when the damage is the result of negligence of the Company.

3.7 Adjustment of Charges

3.7.1 In case of overbilling a refund will be made by the Company for the full amount of excess charges when the amount can be determined.

3.7.2 In case of underbilling, the Company reserves the right to **backbill** for the deficiency charges up to a period of three years.

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4. USE OF SERVICE AND FACILITIES

4.1 Ownership and Use of Equipment

4.1.1 All equipment and lines furnished by the Company are the property of the Company even though located on the subscriber's premises. Company agents or employees shall have the right to enter said premises at any reasonable hour to install or maintain equipment, make collections, or remove equipment.

4.1.2 The Company may refuse to install or maintain any service at locations which are hazardous to Company employees. If such service is furnished, the subscriber may be required to install and maintain such service, holding the Company harmless from any claims for damage by reason of the installation and maintenance of this service.

4.2 Interconnection Policy

Subscriber-provided terminal equipment may be used and subscriber-provided communications systems may be connected with the facilities furnished by the Company for telecommunications services subject to regulations outlined in other parts of this tariff. In case any unauthorized attachment is made, the Company shall have the right to disconnect, suspend, or terminate the service.

4.3 Use of Subscriber Service

Subscriber telephone service is furnished only for the use by the subscriber, his family, and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character. The equipment may be installed at such locations provided the service is located so it is not accessible for public use.

4.4 Tampering with Equipment

The Company may refuse to furnish telephone service when company equipment shows any evidence of tampering for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company.

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4.5 Use of Improper Language or Impersonation of Another

The Company may refuse service to anyone who uses or permits abusive or obscene language over Company facilities or impersonates another individual with fraudulent or malicious intent.

4.6 Governmental Objections to Service

The Company may refuse service or discontinue service to anyone upon objection to such service by or on behalf of any governmental authority.

4.7 Indiscriminate Use of Facilities

The Company may refuse to furnish service or require upgrading of services provided to any subscriber who allows indiscriminate use of Company's facilities, except in case of emergencies.

5.0 ESTABLISHMENT AND FURNISHING OF SERVICE

5.1 Application for Service

Application for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company or upon establishment of service. The subscriber may be required to pay in advance all charges for the first billing period and connection charge if applicable. The conditions of such contracts are subject to all provisions of this and other applicable tariffs. Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made verbally.

5.2 Telephone Numbers

5.2.1 The customer has no property right in the telephone numbers assigned by the Company and no right to continuance of service through any particular central office. the Company may change the telephone number or central office designation of a customer whenever it considers it desirable in the conduct of its business.

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5.2.2 When existing service is continued for a new customer, the telephone number assigned to the former customer may be retained by the new customer only: (a) if the former customer consents and properly notifies the company in writing; and (b) if arrangements acceptable to the company are made by the new customer to pay all outstanding charges against the service to the company.

5.3 Alterations

The subscriber agrees to notify the Company of any alterations which will necessitate changes in the Company's wiring, and the subscriber agrees to pay the Company's current charges for such changes.

5.4 Payment of Service

The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll, in accordance with provisions contained elsewhere in this tariff. The subscriber is responsible for all charges for service rendered at his or her telephone, including collect charges.

5.5 Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities is due to the gross neglect of the subscriber. The subscriber may not rearrange, remove, or disconnect any Company facilities without consent of the Company.

5.6 Line Extensions

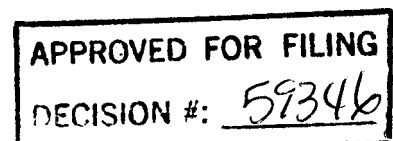
5.6.1 Lines will be extended to permanent customers in accordance with the guidelines established in Section 35: Construction Charge.

5.6.2 Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public highway.

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5.7 Unusual Installation Costs

5.7.1 When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonably proportionate share of such cost.

5.7.2 Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

6.0 TELEPHONE DIRECTORIES

The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

7.0 ESTABLISHMENT AND MAINTENANCE OF CREDIT

7.1 Deposits

The Company adopts by reference the Rules and Regulations promulgated by the Arizona Corporation Commission and all amendments to those rules which may be hereafter adopted by the Arizona Corporation Commission. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

7.2 Interest to be Paid on Deposits

Interest of six (6) percent shall accrue from the date of deposit until the date of refund or application to the customer's telephone bill.

7.3 Reconnection Charge

Where service has been terminated by the company in accordance with the Arizona Corporation Commission Rules and Regulations, the regular non-recurring charges (Refer to Section 18 : Service Connection, Move and Change Charge) shall apply for reconnection of service.

7.4 Issuance of Credit Cards

Credit cards will be issued only to those persons living within the Company's service area. Issuance of a credit card will require the establishment of credit.

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ARIZONA

ORIGINAL SHEET 19

## 8.0 MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

### 8.1 Minimum Contract Periods

- 8.1.1 Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location.
- 8.1.2 The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
- 8.1.3 The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types, or arrangements of equipment, or for unusual construction necessary to meet special demands and involving extra cost.

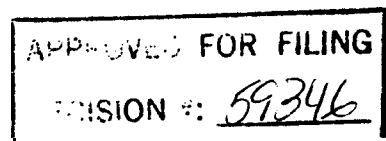
### 8.2 Termination of Service ■ Subscriber's Request

- 8.2.1 Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.
- 8.2.2 In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid.

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8.2.3 In the case of directory listings where the listing has appeared in the directory or where a non-listed or non-published listing has been properly omitted, the charges are due to the end of the directory period, except that in the following cases charges will be continued only to the date of the termination of the extra listing or proper omission with a minimum charge of one month.

8.2.3.1 The Contract for the main service is terminated.

8.2.3.2 The listed party becomes a subscriber to some other class of exchange service.

8.2.3.3 The listed party moves to a new location.

8.2.3.4 The listed party dies.

8.2.4 For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

8.2.5 Contracts covering services for periods longer than one month, whose installation required line extensions, may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

8.2.6 Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

8.3 Termination of Service by the Company

The Company adopts by reference the Rules and Regulations promulgated by the Arizona Corporation Commission and all amendments to those rules which may be hereafter adopted by the Arizona Corporation Commission. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

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GENERAL EXCHANGE TARIFF  
ARIZONA

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9.0 PAYMENT FOR SERVICE AND FACILITIES

9.1 Date Payment Due

9.1.1 The subscriber shall pay for service and facilities monthly in advance and shall pay for Toll Messages (including charges for messenger service), Teletypewriter Exchange Service Message, and Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

9.1.2 All bills for service are due and payable at the office of the Company on or before the twentieth day following the post marked date of the statement of the month in which the bill is rendered. After the 20th day, bills are delinquent and subject to termination policy. If the bill is not paid when due, the Company may make a late payment charge of 1.5% and the Company may apply any deposit towards the outstanding balance.

9.2 Returned Check Policy

A charge of \$15.00 will be made for all checks returned to the Company. If two checks are received from a subscriber within a twelve (12) month period, the company may require that all subsequent payments be made by cash, money order, or certified check.

10.0 SPECIAL SERVICES AND FACILITIES

Special services and facilities not ordinarily used in the furnishing of telephone service and not otherwise provided for by the tariff schedules of the Company may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. Special services are provided for each individual application as a custom-engineered system to satisfy and provide for the needs of that customer. Applicable charges will be determined by the revenue requirements of the utility for each individual system. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the commission may terminate such contract whenever, in its opinion, public interest requires termination.

ISSUED:

EFFECTIVE: 10/11/95

BY: ACCIPITER COMMUNICATIONS, INC.

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DECISION #: 59346

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11.0 TAXES

The Company will charge and collect any privilege, sales or use tax or impositions based on gross revenues. The tax requirements charged and collected will be in addition to normal rates and charges.

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NETWORK ACCESS LINE SERVICE

12.0 RATES

		<u>Monthly Rate</u>	
		<u>Residence (R-1)</u>	<u>Business (B-1)</u>
Local Service	R-1	\$ 16.78	\$35.78
Key System			30.00
PABX			30.00
Inside Wire Maintenance		1.00	1.00

13.0 CONDITIONS

- 13.1 The above rates apply to the provision of network access lines which, when **onnected** to a suitable telephone instrument provides access to the telephone network.
- 13.2 Instruments must be provided by the subscriber, subject to the conditions described in Section 43: Connection With Subscriber-Owned Equipment.
- 13.3 Additional instruments may be attached to network access lines. The Company reserves the right to limit the number of instruments connected to an access line if they cause interference with the normal operation of the line.
- 13.4 Business Rates Apply:
- 13.4.1 At any location where activities are of a business, trade, or professional nature.
- 13.4.2 At any location where the listing of service at that location indicates a business, trade, or profession.
- 13.4.3 Where only one network access line is provided at a location which is both a residence and a business.

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13.4.4 At schools, hospitals, libraries, churches, and other similar institutions.

13.5 Residence Rates Apply:

135.1 In private residence where business listings are not provided and telephone service is not used for the conduct of business.

135.2 In the place of residence of a clergyman, physician, or other medical practitioner provided the subscriber does not maintain an office in the residence.

13.6 Low Use Option:

13.6.1 Residential service for which message unit charges are based on the number of outgoing local calls in excess of 25 outgoing local calls per month. The Low Use Option includes an individual exchange access line with touch-tone capabilities. Services other than those associated with this offering will not be allowed.

13.6.2 Calls to directory assistance, 911 and telephone repair service are not subject to message unit charges.

13.6.3 Low Use Option Service

	<u>Service and</u> <u>Equipment Charge</u>	<u>Monthly</u> <u>Rate</u>
<u>Residence</u>		
Individual Line	\$ 46.50	\$12.00
Each additional individual line	46.50	12.00

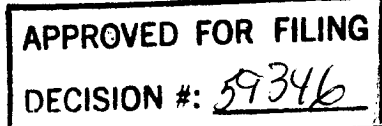
13.6.4 The following message unit charge applies for calls placed within exchanges in the same local calling area.

Charge for Each  
Message  
\$ .20

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14.0 SPECIAL HELP PROGRAMS

14.1 Low-Income Assistance Program

14.1.1 The Low-Income Telephone Assistance Program provides for a credit against the recurring monthly rate for the provision of local residential service for certain low-income customers.

14.1.2 The Low-Income Telephone Assistance Program credit is only available to low-income customers who meet eligibility requirements established by A.R.S. 42-1322.02, 46-701, 702, 703, 704. Applicants must be a head of household, be sixty-five (65) years of age or older and have a household income at or below poverty level.

14.1.3 The monthly credit will be based *on* the sum of a 17% discount on the following local exchange service offerings.

Flat rate individual service  
Flat multiparty service  
Low Use Option service  
Monthly increments  
Local area calling usage. (1)  
Maintenance of inside wiring  
Service station service

Note 1: Local area calling usage receives a discount limited to an amount that in addition to the exchange access service does not exceed the comparable flat rate total.

14.2 Regulations

14.2.1 The Low-Income Telephone Assistance Program credit will begin with the date the Company receives a valid application from the customer or when new service is established for a qualifying customer. The credit will be prorated on the basis of a **30-day** month from the effective date of the customer's application.

14.2.2 The regular service and equipment charges and regulations applicable to these service offerings specified in this tariff will

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apply. The service and equipment charges to change to or from this program due to eligibility status will be waived.

- 14.2.3. Customers of this service will receive a seventeen percent (17%) reduction on the service and equipment charge once during a calendar year. The credit is applicable only to the customer's principal residence line.

14.3. Link Up America

- 14.3.1. Residents who qualify for the Low-Income Telephone Assistance Program may also qualify for an assistance plan funded by interexchange carriers. This is the Federal Communications Commission's Link Up America Program. Eligibility for the Link Up America Program will be determined subject to the criteria outlined in Section 14.4.2. Effective January 1, 1988, a 50 percent (50%) discount (up to \$30.00) will be applied on access line service and equipment charges to connect service originally. This discount applies on a single line at the principle place of residence for the applicant. See Note 2 below.

- 14.3.2. The Link Up America Program is available one time only at a given address.

- 14.3.3. A deferred schedule for payment of charges assessed for commencing service, for which the consumer does not pay interest is available. The interest charges not assessed to the customer shall be for connection charges up to \$200.00 that are deferred for a period not to exceed one year. Charges assessed for commencing service include any charges that the carrier customarily assesses to connect subscribers to the network. These charges do not include any permissible security deposit requirements.

Note 2: It is possible for a customer to receive a 67% discount on service and equipment charges to connect service originally by combining the Telephone Assistance Program with Link Up America.

ISSUED: 5 January 1998

EFFECTIVE: 6-5-98

BY: ACCIPITER COMMUNICATIONS INC.

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DECISION #: N/A

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## 14.4. Lifeline Assistance

- 14.4.1. Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber line Charge as well as a credit towards residential access line rate.
- 14.4.2. Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:
  - 14.4.2.1. Customers must participate in one of the following programs: Medicaid; Food Stamps; Supplemental Security Income (SSI); federal public housing assistance or Section 8 (a Federal Housing Assistance Program administered by the Dept. of Housing and Urban Development – HUD) or Low Income Energy Assistance Program (LIHEAP).
  - 14.4.2.2. To receive benefits, customers must sign a document certifying under penalty of perjury that they are receiving one of the programs listed in Section 14.4.2.1 above. The document will identify the program or programs from which the customers receives benefits and specify that the customer will notify the Company if he/she ceases to participate in such program or programs.
- 14.4.3. As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. This service will only be provided at the customer's request.
- 14.4.4. Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.

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EFFECTIVE: 6-5-98

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- 14.4.5. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
- 14.4.6. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- 14.4.7. The following "recurring monthly" credits will apply for each customer eligible for Lifeline Assistance:
- 14.4.7.1. Federal Subscriber Line Charge Credit:
- Monthly Credit: \$3.50
- 14.4.7.2. Initial Federal Credit to Residential Access Line
- Monthly Credit: \$1.75
- 14.4.7.3. Credit amount will not exceed the total Subscriber Line Charge and the Residential Local Exchange rate.

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\* Low-income customers who qualify under ALITAP will receive the federal baseline support amount of \$3.50 plus the additional \$1.75 in federal Lifeline support. ALITAP customers are also eligible to receive matching federal Lifeline support in an amount equal to one-half(s) of the amount of the state support. For example, if the 17% discount in local service charges contributed by the state equaled \$2.00, the matching federal Lifeline support amount would equal \$1 .00. Under this example, a total of \$6.25 in federal Lifeline support would be available to ALITAP customers. State support under A.R.S. § 46.703 would be in addition to this amount.

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ISSUED: 5 January 1998

EFFECTIVE: 6-5-98

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TELESELECT SERVICE

15.0 RATES

	<u>Monthly Rate</u>
Plus 5 Custom Calling Plus*	\$28.00
Plus 5 Custom Calling	27.00
Plus 3 Custom Calling Plus*	24.00
Plus 3 Custom Calling	23.00

16.0 DESCRIPTION

- 16.1 Teleselect Service provides a combination of telecommunication services in packages to residence customers.

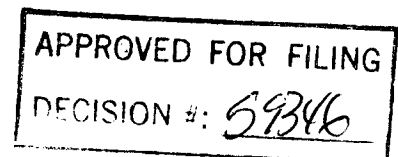
17.0 CONDITIONS

- 17.1 Teleselect Service is available only on individual line service.
- 17.2 Teleselect Service is provided subject to the availability of existing CO facilities.
- 17.3 Teleselect Service will not be offered with WATS, Toll Station, Service Station, Foreign Central Office (FCO), or Foreign Exchange (FX) services.
- 17.4 Substitution of Teleselect services with non-Teleselect services will not be permitted.
- 17.5 Other telecommunication services are available for use at the rates and charges specified in this Tariff.
- 17.6 Regulations, rates, and charges as described elsewhere in this Tariff apply as appropriate.

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18.0 TELESELECT SERVICE PACKAGES

18.1 Plus 5 Custom Calling • five features. This package provides:

18.1.1 Individual residence network access line

18.1.2 Any or all of the custom calling features:

18.1.2.1 Call forwarding

18.1.2.2 Three-way calling

18.1.2.3 Call waiting

18.1.2.4 Speed Calling 8

18.1.3 Choice of one of the following listing services:

18.1.3.1 Nonpublished service

18.1.3.2 Nonlisted service

18.1.3.3 Additional listing

18.1.3.4 Dual listing

18.1.4 Ten (10) directory assistance call allowance per month.

18.2 Plus 3 Custom Calling • three features. This package provides:

18.2.1 Individual residence network access line

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ORIGINAL SHEET 3 1

182.2 Three of any combination of the following custom calling features or listing services:

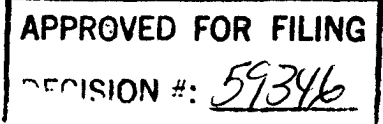
- 18.2.2.1 Call forwarding
- 18.2.2.2 Three-way calling
- 18.2.2.3 Call waiting
- 18.2.2.4 Speed calling 8
- 18.2.2.5 Nonpublished service
- 18.2.2.6 Nonlisted service
- 18.2.2.7 Additional listing
- 18.2.2.8 Dual listing

18.3 \*Plus Service includes the maintenance of inside wiring where the company has provided inside wiring.

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SERVICE CONNECTION, MOVE AND CHANGE CHARGES

19.0 RATES

	<u>Business</u>	<u>Residence</u>
Service Order	\$ 12.00	\$ 12.00
Line Connection	15.00	15.00
Premise Visit	30.00	30.00

20.0 CONDITIONS

20.1 These charges are intended to cover the expense incurred by the Company in conjunction with the following:

20.1.1 Establishment of service;

20.1.2 Change in location of a service to other premises;

20.1.3 Transfer of service from one customer to another;

20.1.4 Change of telephone number at customer's request;

20.1.5 Installation of auxiliary equipment;

20.1.6 Restoration of service disconnected for nonpayment or failure to establish credit.

20.2 Charges shown are in addition to installation charges shown under other Tariff schedules.

20.3 Charges shown in this schedule are based on work being performed during regularly scheduled working hours of the Company's employees. Work performed with overtime labor costs will be performed at direct cost to the customer.

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ORIGINAL SHEET 33

20.4 No charges will apply under the following circumstances:

20.4.1 Service to which no monthly rates apply;

20.4.2 Public telephones installed at the initiative or option of the Company.

21.0 DEFINITIONS

21.1 Service Order

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the establishment of service. It is also applicable for customer's request for additions, moves or changes to existing service.

21.2 Premises Visit

Applicable if a Company employee must visit the customer's premises to move or change a service drop or standard network interface at the customer's request. Not applicable when a Company employee is on the customer's premises for any other business purpose.

21.3 Line Connection

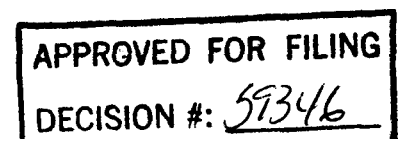
21.3.1 Applicable for work done in the central office or work involving central office equipment necessary to provide a network access line or make changes to an existing network access line.

21.3.2 If service requires work in more than one central office area, this charge applies for each office.

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ORIGINAL SHEET 34

OFF-PREMISES EXTENSION SERVICE

22.0 RATES

	<u>Installation C h a r g e</u>	<u>Monthly Rate</u>
Continuous Property	Actual Cost	No Charge
Continuous Property Additional Network Interface	Applicable Non-recurring Charges	\$4.00
Non-Continuous Property Each Location	Applicable Non-recurring Charges	Applicable Access Line Rate

23.0 CONDITIONS

- 23.1 Off-premises extension service, where the extension is located in a different building on the same continuous property as the main access line termination, may be installed by the Company. The installation charge will be negotiated between the subscriber and the Company. The subscriber is responsible for the maintenance of any subscriber owned wiring. No recurring monthly charge will apply in this situation.
- 23.2 Continuous property extensions are defined as those where the drop to the additional access point comes directly from the premises of the main access line termination and does not come out of the distribution cable.
- 23.3 Continuous property extensions requiring an additional network interface are defined as those where the drop to the additional access point comes out of the distribution cable and requires an additional network interface.
- 23.4 When off-premise extension service is provided on Non-Continuous property, each location is treated as an access line termination and the applicable access line rates will apply at each location. Installation will be performed based on all applicable Non-Recurring service connection elements.

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ORIGINAL SHEET 35

INTRAEXCHANGE SPECIAL ACCESS

24.0 RATES

	<u>Installation</u>	<u>Monthly Rate</u>
Per Channel Termination	Actual Cost	Business Access Line Rate

25.0 CONDITIONS

- 25.1 The Company will furnish and maintain Special Access where facilities are available and within the Exchange Area, for communication between stations not connected to the telephone network.
- 25.2 The channel terminal rate will apply for each termination within the exchange area.

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ORIGINAL SHEET 36

DIRECTORY ASSISTANCE SERVICE

26.0 RATES

Per each Directory Assistance Call . . . . . \$ .40

27.0 CONDITIONS

- 27.1 The above charge will apply to each call to a directory assistance operator requesting information for locations within the state.
- 27.2 The charge will apply regardless of whether or not the operator is able to supply the requested information.
- 27.3 A maximum of two requests for information will be allowed per directory assistance call.
- 27.4 Charges for Directory Assistance are not applicable to calls placed from:
  - 27.4.1 Public telephones
  - 27.4.2 Semi-public telephones
  - 27.4.3 Customer's who have a reading, physical, or visual handicap and thus are unable to use the directory.
- 27.5 In the event a customer obtains directory assistance service through fraudulent means, in addition to any other action authorized by this Tariff, the Company may assess appropriate Directory Assistance charges on the customer's regular telephone account.
- 27.6 Company will provide Directory Assistance without charge during regular business hours for telephone numbers not listed in the current directory.

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DIRECTORY LISTINGS

28.0 RATES

	<u>Monthly Rate</u>
Additional or Alternative Listing	
▪ Business	\$ 1.50
▪ Residence	1 .00
Cross Reference or Duplicate	1.00
Extra lines, per line	1.00
Non-List	2.00
Non-Publish	2.00
Foreign Exchange	2.00

29.0 CONDITIONS

29.1 The regulations for directory listings, as provided in this section, apply only to that section of the directory containing the regular alphabetical list of names of subscribers.

29.2 Primary Listing

29.2.1 One listing without charge, termed the Primary Listing, is provided as follows:

29.2.1.1 For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.

29.2.1.2 For each semi-public service.

29.2.1.3 Non-listed telephone numbers are listed in the information file, but are not listed in the Company's directory. They will be given out upon request.

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29.2.1.4 Non-published numbers are not listed either in the directory or the information file and are not to be given out to anyone unless authorized by court of law.

29.3 Restrictions

29.3.1 Names in directory listings shall be limited to the following:

29.3.1.1 In connection with residence service:

29.3.1.1.1 The individual names of the subscriber, or

29.3.1.1.2 The individual name of a member of the subscriber's family, or

29.3.1.1.3 The individual name of a permanent member of the subscriber's household, or

29.3.1.1.4 Dual (**joint**) listings for customers who share the same surname and reside at the same address.

29.3.1.2 In connection with business service:

29.3.1.2.1 The individual name of the subscriber, or

**29.3.1.2.2** The name under which the subscriber is actually doing business, or

29.3.1.2.3 The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or

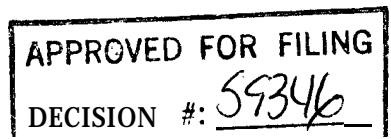
**29.3. 1.2.4** The individual names of the officers, partners, or employees of the subscriber, or

**29.3. 1.2.5** The names of departments when such listings are deemed necessary from a public reference viewpoint.

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- 29.4 The Company may require that the subscriber provide the Company with written permission for the insertion or continuance of listings. The Company may refuse to accept or may delete listing of a business which the subscriber claims to represent. The Company may refuse to accept or may delete a listing which includes the trade name of another.

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ORIGINAL SHEET 40

CUSTOM CALLING FEATURES (CCF)

30.0 RATES

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
<b>Custom Calling Features (CCF)</b>		
Call Waiting	\$3.50	\$3.50
Call Forwarding	3.50	3.50
Conference Calling (3-Way)	3.50	3.50
Speed Calling • 8 Numbers	3.50	3.50
Speed Calling • 30 Numbers	3.50	3.50
Fixed Calling	3.50	3.50
Package of two CCF	20% discount	20% discount
Package of three CCF	25 % discount	25% discount
Package of four CCF	30% discount	30% discount
Package of five CCF	35% discount	35% discount

31.0 CONDITIONS

- 31.1 Custom Calling Services are available only to those customers who are served from a Central Office equipped to provide such services.
- 31.2 Certain customer calling features are not available with party line service.
- 31.3 When a service is programmed for both Conference Calling and Call Waiting only one of the two may be activated at any one time.

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- 31.4 When a service is programmed for both Call Waiting and Call Forwarding, only one of the two may be activated at any one time.

32.0 DEFINITIONS

32.1 Speed Calling

Permits placing local and long distance calls to preselected telephone numbers by dialing an abbreviated code. To add a number to the calling list the customer uses his own telephone.

32.2 Call Waiting

A distinctive tone informs the telephone user that another call has been placed to his line. By briefly depressing the hook switch, the user will be connected to the second caller while holding the first, subsequent depressions of the hook switch will allow the user to alternate between callers.

32.3 Conference Calling

Permits a telephone user to add a third party to an existing local or long distance call. It will also permit a telephone user to consult privately with a third party while holding the original call.

32.4 Call Forwarding

Permits transfer of all incoming calls automatically to any **dialable** number. The number can be selected by the customer each time Call Forwarding is activated or the call directed to the previously selected number. If the alternate location is not a free call the customer will be billed for each call forwarded.

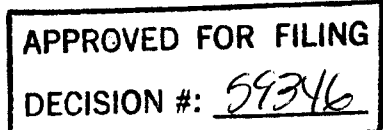
32.5 Fixed Calling

After dial tone is obtained, if the caller does not commence dialing within a predetermined length of time, a call will automatically be placed to a number previously selected by the subscriber.

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CUSTOMER-PROVIDED PAY TELEPHONE SERVICE

33.0 RATES

	<u>Measured</u>	<u>Flat</u>
Public Access Line (PAL)		2 1/2 x Business Access Line Rate

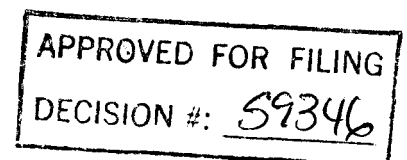
34.0 CONDITIONS

- 34.1 Customer-provided pay telephones may be connected only to public access lines on a measured basis where local measured service is available and on a message rate where the LMS is not available.
- 34.2 Customer-provided coin-operated telephones must comply with the requirements including, but not limited to, the following:
- 34.2.1 The telephone instrument must be registered under Part 68 of the FCC Rules and Regulations or be connected behind a protective coupler registered under Part 68 of the FCC Rules and Regulations.
- 34.2.2 The telephone instrument must comply with the requirements of all applicable federal, state, and local laws and regulations concerning disabled, handicapped and/or hearing impaired persons.
- 34.2.3 The telephone instrument must allow coin-free operator and emergency 911 access in any exchange in which 911 service is available. Where 911 service is not available, detailed instructions for completing coin-free emergency calls must be posted on the pay telephone instrument.
- 34.3 Extensions to a pay telephone permitting a third party access to conversations are prohibited.
- 34.4 Instruments shall be located in a well-lighted location and provided at all times with current telephone book in legible condition.
- 34.5 Instruments must be labeled or there must be posted in close proximity to the instrument, information including:

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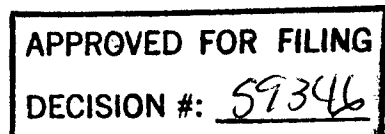
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- 345.1 Name, address and telephone number of owner;
  - 345.2 Procedure for reporting service difficulties and method of obtaining refunds;
  - 34.5.3 A statement that the instrument is not owned by the Local Exchange Company and that charges for calls made on the instrument are not regulated;
  - 34.5.4 Dialing instructions;
  - 34.5.5 Operational characteristics such as pre-pay or post-pay;
  - 34.5.6 Emergency dialing information including dial tone first, coin-free 911 or other emergency access; and
  - 34.5.7 Where calls are timed, the time limits per call.
- 34.6 The PAL customer of record is responsible for compliance with tariff conditions, installation and maintenance of instrument(s).
- 34.7 In addition to the rates and charges above, Public Access Lines shall bear all charges related to business access line service such as maintenance of service, toll, and directory assistance (DA).
- The owner is responsible for payment of all billings. The Local Exchange Company may require as a condition of connection a mandatory security deposit to ensure payment.
- 34.8 Directory listings for subscribers to Public Access Line service are provided under the regulations governing the furnishing of listings to business access line customers.
- 34.9 Owners must apply for service on an application form provided by the company.
- 34.10 When an alternate operator services provider is utilized for customer owned telephone, a notice must be posted to notify customers. This notice will state who the operator service provided is, the procedure for obtaining rate information, the procedure for reporting service difficulties, a method for obtaining refunds, emergency dialing information, and instructions for accessing the Local Exchange Company operator. Failure to comply with notice requirements may result in disconnection of service.

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REPLACING ORIGINAL SHEET 47

## PUBLIC TELEPHONE SERVICE

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### 35.0 RATES

	<u>Rate</u>
Each Local Message	\$0.25

### 36.0 CONDITIONS

- 36.1 Public telephones will be installed at the company's initiative or option. The company chooses or accepts the location as suitable or necessary for **furnishing** service to the general public.
- 36.2 Public telephones are installed for the use of the general public and any use by the occupants of the premises in which they are located is considered as incidental to this principal purpose.
- 36.3 The telephone will be removed or relocated when, in the opinion of the company, the telephone or its contents may be subjected to **theft** or damage.
- 36.4 When public telephones are provided where electrical service is required for lighting or ventilation, or for other purposes, the owner or lessee on whose premises the public telephone is located shall be required to **furnish**, maintain and assume all responsibility for electric power wiring, power outlet, and electric service charges, unless otherwise agreed to by the company.
- 36.5 No directory listings or advertising are provided in connection with public telephone service.

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## CONSTRUCTION CHARGES

### 1.0 GENERAL

- 1.1. Charges under this Tariff are for facility extensions to prevent the unreasonable burdening of the general body of existing customers. Construction charges for line extensions consist of additions to plant beyond existing subscriber plant, and does not include additions to plant where the construction cost is less than seven (7) times the annualized local service rate per extension from existing telephone utility subscriber plant.
- 1.2. All plant facilities will be owned and maintained by the Company. The applicant or subdivider/developer, however, by mutual agreement with the Company, may clear right-of-way, furnish and install the underground supporting structure, or open and close a trench for buried services, all in accordance with the Company's construction specifications. The Company in these cases may furnish and install the fixtures and wire or cable at its expense. Ownership of facilities, structures, etc. so provided by applicant shall be vested in the Company.
- 1.3. Non-recurring charges under this Tariff are payable in advance, are non-interest bearing and are not refundable except as specified.

### 2.0 LINE EXTENSIONS

#### 2.1. Facilities provided without Construction Charge:

Under normal conditions the Company, without charge will extend its lines to reach applicants provided the total extension to plant (along public roads or on private property) to be furnished shall not exceed seven (7) times the annualized Local Exchange Access Service rate per application.

#### 2.2. Unusual conditions which may require construction charges:

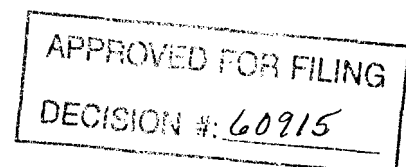
2.2.1. If a line extension or facility upgrade is required that results in an unreasonable cost to the Company, a construction charge may be assessed.

2.2.2. In case of disagreement or dispute regarding the application of and provisions of this rule or in circumstances where the application of this rule appears impracticable or unjust to either party, the utility, applicant, or applicants may refer the matter to the Commission for ruling.

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2.3. Actual cost determination:

- 2.3.1. The total extension to plant (along public roads or on private property) to be furnished without charge shall not exceed seven (7) times the annualized Local Exchange Access Service rate per application. Where the total line extension cost exceeds seven (7) times the annualized local service the free extension allowance is first computed for the private property portion of the extension prior to computing any allowance for the construction along public roads.
- 2.3.2. When the construction provided includes provisions for additional future customers the charges assessed to current applicants shall be based upon the pro-rationed cost of their services less an allowance of seven (7) times the annualized Local Exchange Access Service rate per application.

2.4. Exceptional circumstances

- 2.4.1. In those instances where construction involves unusual conditions such as unusual terrain, or where extraordinary charges applicable to government land crossings, forestry permits, etc. are involved, a departure from the rates and conditions specified in this schedule may be made by the Company.
- 2.4.2. In those circumstances where the customer requested type of construction differ from that normally provided by the Company, the customer will bear any additional cost or savings associated with the construction. Company concurrence with the customer request will only be provided in accordance with standard utility construction specifications.
- 2.4.3. When the application of this schedule appears impracticable or unjust, the Company or the customer may refer the matter to the Arizona Corporation Commission for a special ruling on or for approval of mutually agreed conditions prior to commencing construction.

3.0 COLLECTIVE APPLICATIONS AND GROUPING OF APPLICANTS

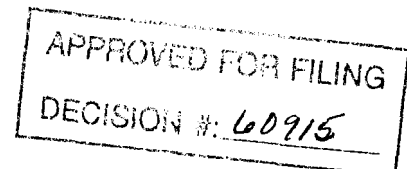
- 3.1. When construction is required to serve a new applicant and the Company finds the construction cost prohibitive, a survey shall be made of all prospects who might be served from the new construction or an extension thereof and who might benefit by being included in the project.
- 3.2. All applicants are grouped into a single project when there is not more than one-mile of construction between successive applicants and it is economically reasonable for the applicants. Two or more projects shall be combined whenever this results in lower charges (or no increase in charges) for the applicants in the preceding project.

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4.0 TEMPORARY OR SPECULATIVE PROJECTS

- 4.1 Plant facilities to provide service to an applicant engaged in temporary or speculative projects shall be provided in accordance with terms specified in a contract executed between the customer and the Company.
- 4.2 Charges for such a temporary or speculative project may include the construction and removal of telephone facilities.

5.0 REAL ESTATE SUBDIVISIONS

- 5.1 A subdivision or real estate development is defined (reference A.A.C. Rule R14-2-501) as any tract of land which has been divided into four or more contiguous lots with an average size of one acre or less for use for the construction of residential buildings or permanent mobile homes for either single or multiple occupancy.
- 5.1 Line extensions **and/or** additions into real estate subdivisions will be made by the Company, provided that an agreement between the parties is in force which stipulates how costs will be divided.
- 5.2 After completion of construction the Company will review annually, over a period of five (5) years, the permanently established service connections within the development and refund a prorated portion of the advance based on 100% occupancy. Each succeeding years refund will only include additional connections exceeding the previous year.
- 5.3 Should the developer or subdivider fail to provide for the distribution facilities as provided for in this condition, customers residing in the subdivision or development will be treated as either individual or collectively grouped applicants, as applicable.

6.0 CHARGES TO SUBSEQUENT APPLICANTS

- 6.1 When a subsequent applicant is secured who can be served from an existing project within five years of the initial date of same project, the new applicant will pay to the Company a prorated portion of the facility charge as paid by the original applicants to that project.
- 6.2 When a customer discontinues service and service is reestablished for a new applicant at the same location, the new applicant will not be required to pay additional charges where facilities are in place.

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7.0 DISCONNECTS

- 7.1 When one or more customers on a project disconnect within the five year term, no refund is made on the nonrecurring facility charge to the disconnected customers. Charges to remaining customers are not affected by disconnects.

8.0 MOVE OR CHANGE OF FACILITIES AT CUSTOMERS REQUEST

- 8.1 When a customer requests that facilities located on that customer's property be moved or changed, the Company will charge the customer the actual cost incurred by such a move or change. The Company reserved the right to approve or deny any such requests.

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CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT

9.0 RATES

9.1 Rate

Local line access will be supplied at the rates described in the "Network Access Line Service" section of this Tariff.

9.2 Service Call

If a trouble report results in a service call and the trouble is found to be in the customer-provided equipment, a \$30 charge will be assessed to the customer.

10.0 CONDITIONS

10.1 General

Customer-provided terminal equipment or communication systems (CPE) used in conjunction with telephone service shall not interfere with any of the service offerings of the Company, endanger Company employees or the public, damage or require the alteration of Company facilities, interfere with the proper functioning of Company facilities, or impair the operation of the telephone network. Upon notice from the Company that the CPE is causing or is likely to cause such hazard or interference, the customer shall make whatever changes are necessary to correct the problem.

10.2 **The** Company shall not be responsible for the installation, operation maintenance of any CPE. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

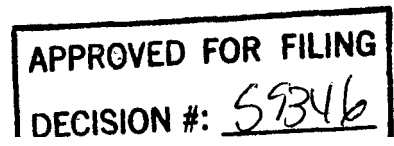
10.3 Where CPE is connected to Company facilities, the responsibilities of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company **shall** not be responsible for the through transmission of signals generated by the CPE or, for the quality of, or defects in, such transmissions or the reception of signals by CPE.

10.4 The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company render any CPE obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

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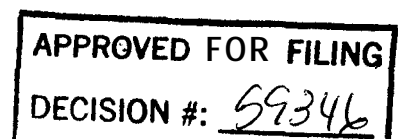
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- 10.5      Where CPE is used with telephone service in violation of any of these conditions, the Company will take whatever action is necessary to protect the network and will promptly notify the customer of the violation in writing. The customer shall discontinue use of the equipment or correct the violation. Written confirmation of the corrective action taken will be supplied to the Company within 10 days following receipt of notice of the violation by the customer. Failure of the customer to comply with these requirements shall result in suspension of the customer's service until the customer complies with the provision of this Tariff.

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OPTIONAL TRUNK HUNTING SERVICE ARRANGEMENTS

11.0 RATES

Monthly Rate

Optional Hunting Service per line  
or Trunk in a group so arranged

.5 x Business Access  
Line Rate

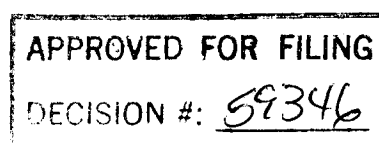
12.0 CONDITIONS

- 12.1 Trunk hunting service arrangement permits calls to automatically be transferred to a predetermined alternate number or to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy. These changes can only be modified at the central office. This charge is in addition to the network access line rate.
- 12.2 When a customer requests that a special or specific sequential numbers be reserved for his future use with additional lines, there will be a monthly charge of  $\frac{1}{3}$  business access line rate.

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MESSAGE RESTRICTION • LOCAL EXCHANGE SERVICE

13.0 RATES

	<u>Monthly Rate</u>
Long Distance Message Restriction	
• Residence	\$2.00
• Business	3.00
Miscellaneous Message Restriction	
• Residence	2.00
• Business	3.00

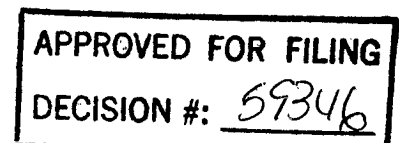
14.0 CONDITIONS

- 14.1 Long Distance Message Restriction • Local Exchange Service is an arrangement which permits Local Exchange Service line users to dial local service area calls but prevents the origination of long distance calls. In addition, this arrangement denies the user access to “zero” (operator) dialing.
- 14.2 Long Distance Message Restriction • Local Exchange Service is provided for use only on individual network access line service and only where the customer has other network access line service on the same premises arranged for unrestricted use of the telecommunications network.
- 14.3 The acceptance of collect call messages is not restricted by this arrangement.
- 14.4 Miscellaneous Message Restriction • Local Exchange Service is an arrange where the subscribers exchange access line is prohibited from dialing selective services (Example: Prefix of 976, etc.). This service is subject to availability of existing CO facilities.

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TELEPHONE CALLING CARD

15.0 RATES

Monthly Rate

Telephone Calling Card Administrative Charge

\$2.00

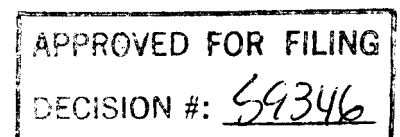
16.0 CONDITIONS

- 16.1 Telephone calling cards or credit cards will be issued only to those persons living within the Company's serving area. Issuance of a telephone calling card or credit card will require the establishment of credit as outlined in this tariff.
- 16.2 An administrative charge will be charged to non-subscribers who are issued telephone calling cards or credit cards.

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EMERGENCY REPORTING SYSTEM

17.0 RATES

	<u>Monthly Rate</u>	<u>Installation or Move Charge</u>
Basic system including one main station	\$10.00	Applicable Non-Recurring Charges
Additional stations, each	\$10.00	Applicable Non-Recurring Charges

18.0 CONDITIONS

- 18.1 The service offered in the Rate preceding is designed for use by unattended emergency reporting departments. A party calling the listed emergency reporting number activates a conference circuit which rings telephones, enabling the caller to report the emergency to answering parties.
- 18.2 Remote answering terminals permit individuals away from home, upon hearing the emergency siren, to call a designated telephone number which will connect them to the emergency reporting system. This feature requires a non-published 1-party business line. It will handle up to three simultaneous calls.
- 18.3 The siren control circuit is a private line, suitable for supervisory control, from the emergency reporting system common equipment to the siren.

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TEEN LINE SERVICE

19.0 RATES

Monthly  
Rate

Teen Line Service With:

Toll Restriction & Conference Calling (3-Way) 75% tariff rate

Toll Restriction and Call Waiting 75% tariff rate

Conference Calling (3-Way) and Call Waiting 75% tariff rate

20.0 DESCRIPTION

20.1 Teen Line Service is a residence network access line which includes a directory listing and a selection of central office features including Toll Restriction, Conference Calling (3-Way), and Call Waiting.

21.0 CONDITIONS

21.1 The customer must have a primary residence network access service on the same premises to subscribe to Teen Line Service.

21.2 Teen Line Service is provided subject to the availability of existing facilities.

21.3 The customer will be responsible for all third party and collect calls charged to the Teen Line Service providing Toll Restriction is in their package. Normal toll charges are applicable for the package without Toll Restriction.

21.4 Teen Line Service will be billed to the primary service. Service will be denied on both network access lines for non-payment of the bill.

21.5 Substitution of other than offered central office features associated with this service offering will not be permitted.

21.6 Other Custom Calling features are available for use at the rates and charges specified.

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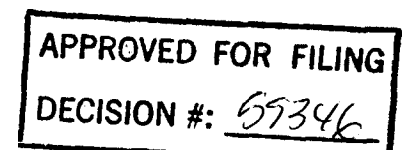
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- 21.7 Regulations, rates, and charges as described elsewhere in this Tariff apply as appropriate.

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OPERATOR VERIFICATION/INTERRUPTION SERVICE

22.0 RATES

Verification, per request	\$1.50
Interrupt, per request	2.10

23.0 DESCRIPTION

- 23.1 Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a conversation in progress due to an urgent or emergency situation (herein called interrupt) by calling the "0" operator.
- 23.2 Verification and interrupt service is furnished where and to the extent that facilities permit.
- 23.3 The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

24.0 REGULATIONS

24.1 Verification:

A charge applies each time the operator verifies a called line and hears voice communication.

24.2 Interrupt:

A charge applies each time an operator interrupts a conversation that is in progress on the called line.

- 24.3 If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.
- 24.4 The charge for interrupt applies whenever the operator interrupts the conversation even though one or the other parties interrupted refuses to terminate the conversation in progress.
- 24.5 Charges for verify/interrupt service may be billed to a Calling Card. Charges may not be billed on a collect basis.

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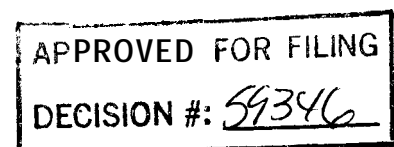
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- 24.6 The charges for verify/interrupt service are in addition to any applicable rates, i.e., operator assistance charges or calling card messages charges.
- 24.7 If, as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable operator assistance charges, and/or calling card message charges apply in addition to the interrupt charges.
- 24.8 The verify charge will not apply if the number verified is not in use and the operator completes the call.
- 24.9 No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized public emergency agency is defined as a government agency which is operated by the Federal, State or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
- 24.10 No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
- 24.11 Verification and interrupt service is furnished to coin and non-coin customers.
- 24.12 Person-to-Person service is not offered.

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EXCHANGE MAPS

25.0 The following exchange maps are attached to this tariff:

Exhibit A: Maps

Exhibit B: Boundary Description

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